



Joint Information Center - JIC Release No. 33
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**Marine Corps Drive Open; Precautionary Boil Water Notice In Effect for Parts of Guam;
Telecommunications Update**

Marine Corps Drive, Rt. 1 Open

The Department of Public Works (DPW) has cleared sand, rock and other debris that was washed onto Marine Corps Drive in East Agana. The Guam Police Department (GPD) has opened the road from Shell East Agana to Alupang Pavilion. Three (3) northbound lanes and two (2) southbound lanes are now safe to travel. The community is reminded to practice caution while driving.

Practice Caution at Intersections

Currently, GPD, along with Guam Customs, Dept. of Agriculture and the Dept. of Parks and Recreation, are either conducting traffic direction or monitoring the major intersections of Guam. We anticipate doing this until sundown or until rush hour eases. We remind the public to slow down and proceed with extreme caution as they approach an intersection that may be inoperable, controlled or uncontrolled. Also, we ask that motorists be courteous to others while at an intersection.

GWA Precautionary Boil Water Notice In Effect for Parts of Guam:

The Guam Waterworks Authority (GWA) announces that a precautionary boil water notice (PBWN) is now in effect for parts of Guam. **The PBWN does not apply to customers who did not experience any loss in water service.** This PBWN is issued as a result of a sustained loss of pressure in parts of the island's distribution system as a result of Super Typhoon Sinlaku.

A sustained loss in pressure within the distribution system may result in potential, but unconfirmed bacterial contamination in your drinking water.

Customers who experienced a loss in water service for **48 hours or less** may wish to take precaution and are advised of the following:

- DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.
- Bring all water to a boil, let it boil for three (3) minutes, and let it cool before using.
- Boiled water should be used for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice.
- Boiling kills bacteria and other organisms in the water.

For customers who experienced a loss in water service for **48 hours or more**, it is **MANDATORY** to boil your water and:

- DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.
- Bring all water to a boil, let it boil for three (3) minutes, and let it cool before using.
- Boiled water should be used for drinking, making ice, brushing teeth, washing dishes and food preparation until further notice.
- Boiling kills bacteria and other organisms in the water.

Bacterial contamination can occur when increased run-off enters the drinking water source, if there is a loss of line pressure to less than 5psi, prolonged, sustained loss of water service, or failure in the water treatment process.

Today, GWA's Utility Compliance Laboratory has begun to collect samples throughout the entire water distribution system and will continue sampling in areas as service is restored. Prior to returning to normal water service, GWA will ensure that the system is properly flushed, sampled and tested, and that chlorine levels and pressures have been confirmed to be within acceptable levels.

Analytical results will be available within 24 to 48 hours from the time of sample collection. As soon as the samples return negative results for fecal coliforms and E. coli, GWA will notify the public as to when boiling water is no longer recommended or required.

For more information, please call GWA Dispatch at 671-646-4211. GWA Dispatch is available 24 hours a day, seven days a week.

Telecommunications Update

GTA Update as of 12PM

- The top six core sites
 - Tumon, Piti GU1 CLS, and GNC GU2 CLS are now running on island power.
 - GU3 Alupang CLS, Agana CO, Dededo headend, and Mangilao REC running on genset
- Village Remotes: Agat and Merizo went down this morning and is being refueled
 - Merizo may be running on generator power for some time.
- 60% of our cell sites are up and running
 - Sites that are not operational do not have generators and the batteries have been exhausted or gensets need refueling
 - Active refueling to the sites with gensets is happening throughout the day
 - Priority sites for restoration include Mt. Alutom, Mt. Santa Rosa, Agana Hts, Agat
- Inspections of landline and wireless networks began at noon today.
 - Initial inspections indicate limited damage
 - Outside plant damage assessments will continue today (copper and fiber facilities)
 - Call center and Tamuning retail location opened at noon when COR4 was called

Docomo Pacific Update as of 1:30PM

As we continue to coordinate with local power utility, our engineers and field technicians are actively working to assess and restore affected sites, including addressing power-related and physical infrastructure issues.

MOBILE SERVICE UPDATE:

APPROXIMATELY 65% OPERATIONAL

Field Operations teams deployed yesterday and continue to assess and restore mobile cell sites today. Approximately 65% of wireless sites remain operational and powered by generator or island power. We continue to deploy temporary generators to get more sites online, as we wait for island power to be restored.

As conditions continue to improve in COR4, our team is actively making progress on restoring your services as quickly as possible. We will continue to provide Mobile service updates as more cell sites continue to be restored.

INTERNET SERVICE UPDATE:

Many customers who have DOCOMO PACIFIC Internet can access their services if power has been restored to their homes or if their home is currently powered by a generator. Please restart your modem to resume internet services. If your services do not resume, there may be damage to your area .

Call (671) 688 -CARE (2273) for assistance or to report any service issues/potential area damages.

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