



Joint Information Center - JIC Recovery Release No. 9
May 27, 2023, 4:20 p.m. (ChST) JRR0527#9

Critical Infrastructure Updates; American Red Cross Supplies Available to Residents

Guam Power Authority:

The Guam Power Authority (GPA) continues its restoration and post-typhoon recovery efforts. GPA reports that as of 1 p.m. today:

- 12% of the System Load (Customer Demand) has been restored.
- 46.2% of GPA's Substation Energization has been restored.
- 17.5% of GPA's feeders/circuits have been energized/restored.

GPA notes that feeders and circuits may be energized only if GPA's substation is energized and that system load will increase once feeders and circuits are energized.

Customers can contact GPA's 24-Hour Trouble Dispatch at 475-1472/3/4 or via direct message on GPA's Facebook page at [facebook.com/GuamPowerAuthority](https://www.facebook.com/GuamPowerAuthority).

Guam Waterworks Authority:

GWA continues its restoration and post-typhoon recovery efforts. GWA reports that as of 1 p.m.:

- Currently 50% of operable wells are online
- GWA continues to operate all available wells to increase reservoir levels throughout the northern system
- The connection to Navy-supplied sources at Santa Rita-Sumai and Nimitz Hill has been restored and service is being restored to the area
- The new Winward Hills Reservoir was put online after chlorination reached acceptable levels, providing partial service to the village of Talo'fo'fo
- GWA crews continue to work to repair a water main break in Hågat before service can be restored
- GWA's southern water system is being operated at reduced capacity due to damaged control equipment at the Ugum Surface Water Treatment Plant. Restoration has commenced toward the Malojloj pump station to restore service to downstream lines and tanks in Malojloj, Inarajan, and Malesso, however, GWA crews are monitoring for breaks that may have occurred and must be repaired before restoration can be completed.
- GWA has deployed four 6000-gallon Flexible Potable Water Tanks overnight in Mangilao, Ordot, and Dededo. Two more are being prepped and will be deployed to Merizo and Agat later today. Once the tanks are depleted, they will be refilled and returned to service at locations still without water.

To report water outages, call GWA at (671) 647-7800.

GSWA Service Update:

The Guam Solid Waste Authority (GSWA) will resume curbside trash collection services on Monday, May 29, 2023. GSWA will prioritize accessible routes and provide curbside collection services to these areas. GSWA will schedule additional collections for customers located in inaccessible areas as roads are cleared. Customers are reminded to place their trash carriers on the curb the night prior to their designated collection day.

GSWA Residential Transfer Stations located in Harmon, Hagåt, and Malojloj will reopen Tuesday, May 30, 2023. Transfer stations will operate seven days a week from 9 a.m. to 5 p.m. until further notice. GSWA Customer Service and administrative offices have resumed normal business hours. For more information, please visit gswa.guam.gov.

Open Burning Unauthorized:

The Guam Fire Department (GFD) reminds our community to refrain from burning debris. Low water supply throughout the island will challenge the response to extinguishing fires. Residents are urged to call their respective village mayor's office for guidance on disposing of debris and to call the Guam Fire Department to report unauthorized burning.

Guam International Airport Authority:

The A. B. Won Pat International Airport Authority, Guam (GIAA) issued a Notice to Air Missions (NOTAM) at 9 a.m. today after completing the final inspection of the airfield and navigational aids, and opening Runway 6L/24R for operations.

GIAA is open for humanitarian and essential cargo operations only and prior permission for landing is required. GIAA received the first cargo flights coming in this morning from Saipan, Rota, Kwajalein, and Yap transporting military relief personnel, equipment, and essential cargo.

GIAA anticipates the first relief flights will follow tomorrow, transporting FEMA and critical federal response personnel coming to aid in the island’s recovery from Typhoon Mawar. For these initial relief flights, GIAA is working with the US Customs and Border Protection and Guam Customs and Quarantine for humanitarian personnel clearance.

The Airport previously announced the anticipated resumption of commercial passenger services on Tuesday, May 30, 2023, which is aligned with the NOTAM issued. GIAA will be meeting with airlines on the plan of execution. GIAA continues its recovery efforts to resume inbound and outbound passenger processing, and testing of all GIAA and federal regulatory technical systems and equipment required for safe and secure passenger processing is ongoing to ensure conformance with regulatory and security requirements.

Passengers are advised to contact their airlines directly for flight status and rescheduling their flights. Below are contact numbers for our airline partners:

<p>United Airlines Tel: +1(800) 864-8331 Fax: (671) 649 6588 Cargo: (671) 645-8570 www.united.com</p>	<p>Jin Air Co. Ltd. Tel: 1(671)642-2800 Fax: 1(671)642-2801 www.jinair.com gumkk@jinair.com</p>	<p>Jeju Air Co.LTD Tel: 1(671)649-3936 Tel: +82.1599.1500 (Automated Menu) www.jejuair.net gumkk7c@jejuair.net</p>
<p>Korean Air Telephone: 1(671)642-3200 Admin/Sales 1(671)642-1125/6 Cargo: 1(671)642-5333 www.koreanair.com gumkk@koreanair.com</p>	<p>Philippine Airlines General Sales Agents for PAL (Ticketing) 1(671)632-1615 www.philippineairlines.com gumkzpr@pal.com.ph</p>	<p>T'way Air Co.LTD Tel: 1(671)989-1500 www.twayair.com gumkk@twayair.com</p>

Matson Update:

Matson's vessel *Maunawili* 234W, originally scheduled to arrive Tuesday, May 23, remains positioned nearby and poised to enter Apra Harbor as soon as given the all-clear. Matson plans to commence cargo operations immediately upon arrival.

Refrigerated containers have been fully powered throughout the voyage and those not picked up immediately by customers will continue to be powered with available resources in the terminal. Matson's next two scheduled Guam voyages remain on time, with *Manoa* 483W showing an ETA of Tuesday, May 30, and *Manukai* 237W showing an ETA the following Tuesday, June 6.

ARC Emergency Assistance Items:

The American Red Cross (ARC), working alongside village mayors, is providing emergency assistance items to residents that have been displaced, or whose homes were destroyed, due to Typhoon Mawar. The following items are made available to those in need:

- Tarp
- Flashlight
- Cooler
- Clean-up kits: squeegee, push brooms, brush, work gloves, latex gloves, bleach, trash bags, sponge
- Bucket

ARC emergency assistance supplies are available for residents whose homes were destroyed as a result of Typhoon Mawar, meaning a total loss of structure, the structure is not economically feasible to repair, or complete failure to major structural components (e.g., the collapse of basement walls/foundation, walls or roof).

Contact your village Mayor's Office for information on the availability and distribution of ARC emergency assistance items:

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Visit the following links for the latest advisory information:

- GHS/OCD Website: <https://ghs.guam.gov/>
- GHS/OCD Facebook: <https://www.facebook.com/GHSOCD/>
- JRM Facebook: <https://www.facebook.com/jrmguam>

For more information, contact the Joint Information Center at (671) 478-0208/09/10.

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