



Joint Information Center - JIC Recovery Release No. 87
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**One Week Left to Apply for FEMA Assistance;
 FEMA May Call from an Unknown Number**

If you have sustained damage or loss because of Typhoon Mawar, you may be eligible for FEMA Individual Assistance. **Acting quickly is important, as the deadline of July 27 is just one week away.** FEMA strongly encourages Typhoon Mawar survivors to apply as soon as possible. FEMA assistance may include grants to help homeowners and renters pay for:

- Temporary housing for those displaced from their disaster-damaged primary homes.
- Essential repairs to owner-occupied primary homes, including structural components such as foundation, exterior walls and roof, and interior areas such as ceiling and floors.
- Replacement of personal property, including specialized tools for employment, household items, appliances, disability equipment (i.e., wheelchairs, hearing aids, etc.), and vehicle repair or replacement.
- Other serious disaster-related needs not covered by insurance, including medical, dental, moving, and child-care expenses and funeral and transportation expenses.

Typhoon Mawar survivors should register for assistance even if they have insurance. FEMA cannot duplicate insurance payments, but underinsured applicants may receive help after their claims have been settled.

The remaining Disaster Recovery Centers are still open:

Disaster Recovery Center	Hours of Operation
Guam Community College	8 a.m. - 5 p.m., Monday-Friday, 9 a.m. - 2 p.m., Saturday
Juan M. Guerrero Elementary School	OPEN ON FRIDAY, JULY 21 (Liberation Day) Closed on Sundays

FEMA May Call from an Unknown Number

FEMA and disaster service representatives are reaching out to Guam survivors of Typhoon Mawar that have applied for disaster assistance and federal programs. Representatives may call for a variety of reasons, such as issues with applications (missing documents, insurance settlement paperwork, etc.), follow-up on access and functional needs, and/or to schedule inspections at the address where damage was reported.

In these instances, phone calls may come from unknown numbers or unfamiliar area codes. If you receive a phone call from FEMA, don't share your personal information unless you are sure the person you are talking to is a legitimate FEMA representative. If you receive a call from someone stating they are a FEMA representative, but you are skeptical, do not give out any information. Call 800-621-3362 to verify the call is legitimate. If you suspect fraud, call the toll-free Disaster Fraud Hotline at 866-720-5721 or visit [justice.gov/disaster-fraud/ncdf-disaster-complaint-form](https://www.justice.gov/disaster-fraud/ncdf-disaster-complaint-form). When an applicant calls the Helpline to speak with a FEMA representative, they may be asked to share personal information to verify identity.

If you haven't applied for federal disaster assistance yet, please do so at disasterassistance.gov, by using the [FEMA mobile app](#), by calling 800-621-3362 (The Helpline is available 24 hours a day/7 days a week at no cost for Guam residents), or by stopping by a Disaster Recovery Center.

Visit the following links for the latest information:

- Governor's Facebook: <https://www.facebook.com/govlouguam>
- GHS/OCD Website: <https://ghs.guam.gov/>
- GHS/OCD Facebook: <https://www.facebook.com/GHSOCD/>

For more information, contact the Joint Information Center at (671) 478-0208/09/10.

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