



Joint Information Center - JIC Recovery Release No. 85 July 18, 2023, 12:30 p.m. (ChST) JRR0718#85

> Army Corps of Engineers to Begin Removing Mawar Debris from Public Schools; Deadline to Apply for FEMA Assistance on July 27; DPHSS Provides Number to Change D-SNAP Pin

## Army Corps of Engineers to Begin Removing Mawar Debris from Public Schools

Beginning Friday, July 21, the U.S. Army Corps of Engineers (USACE) will launch its debris removal program for the island's schools. The effort is in partnership with FEMA and the Office of the Governor of Guam. Schools will sort their eligible storm-related debris by type (vegetative debris, large appliances, construction debris, and metal) and bring it to the right of way within ten feet of the curb. USACE teams will then go school by school, making one pass per school, and load debris onto trucks to be hauled away.

This program is for storm-related public school debris only. Regular household trash, debris from local businesses, asbestos-contaminated debris, pressure-treated wood, and electronic waste are not eligible and will not be picked up.

Following its school sweep, USACE will launch its debris removal program for residential areas. More information will be available in the coming days, including what debris is eligible/ineligible and how to properly sort debris.

## Deadline to Apply for FEMA Assistance on July 27

If you have sustained damage or loss because of Typhoon Mawar, it is important to act quickly as the deadline to apply for federal assistance is approaching. You have less than two weeks left to apply for FEMA disaster assistance; the registration deadline is July 27.

FEMA assistance may include grants to help homeowners and renters pay for:

- Temporary housing for those displaced from their disaster-damaged primary homes.
- Essential repairs to owner-occupied primary homes, including structural components such as foundation, exterior walls and roof, and interior areas such as ceiling and floors.
- Replacement of personal property, including specialized tools for employment, household items, appliances, disability equipment (i.e., wheelchairs, hearing aids, etc.), and vehicle repair or replacement.
- Other serious disaster-related needs not covered by insurance, including medical, dental, moving, and child-care expenses and funeral and transportation expenses.
- Typhoon Mawar survivors should register for assistance even if they have insurance. FEMA cannot duplicate insurance payments, but underinsured applicants may receive help after their claims have been settled.
- If you haven't applied for federal disaster assistance yet, please do so at disasterassistance.gov, by using the FEMA mobile app, by calling 800-621-3362 (The Helpline is available 24 hours a day/ 7 days a week at no cost for Guam residents), or by stopping by a Disaster Recovery Center.

The remaining Disaster Recovery Centers are still open:

Disaster Recovery Center	Hours of Operation
Guam Community College	8 a.m 5 p.m., Monday-Friday, 9 a.m 2 p.m., Saturday OPEN ON FRIDAY, JULY 21 (Liberation Day) Closed on Sundays
Juan M. Guerrero Elementary School	

At a Disaster Recovery Center, you can learn more about FEMA and other federal disaster assistance programs, understand any letters you get from FEMA, get answers to your questions about the application, or get referrals to agencies that may offer other assistance.

Visiting a Disaster Recovery Center is not your only option to apply for FEMA assistance. Guam residents whose homes were damaged by Typhoon Mawar can apply for FEMA assistance, get updates about applications, and learn about the appeals process by going online to disasterassistance.gov, using the FEMA Mobile App, or calling the FEMA Helpline at 800-621-3362. (The helpline is available 24 hours a day/7 days a week, at no cost for Guam residents). Help is available in many languages.

Disaster Recovery Centers are barrier-free and provide equal access to all visitors. If you use American Sign Language or assistive technology, and if you need accommodations to communicate, please notify FEMA staff at the center immediately.

## **DPHSS Provides Number to Change D-SNAP Pin**

The Department of Public Health and Social Services (DPHSS) is aware of D-SNAP applicants who received their benefits electronically but are having difficulties using their EBT cards. DPHSS recommends applicants change their PIN by calling 1-866-937-4826. This number is located at the back of the approved D-SNAP applicant's EBT card. D-SNAP applicants who are changing their PIN number must know their nine-digit case number (starting with 7300) and social security number (SSN). The case number can be found on their Eligibility Determination Notice form.

For further inquiries, D-SNAP applicants can call DPHSS's Bureau of Economic Security (BES) at 671-300-8880 or 8882. These numbers are active Monday through Friday from 8 a.m. to 5 p.m. Those calling must also know their nine-digit case number and SSN. After submitting their inquiry, DPHSS staff will then look into the case and respond to the applicant as soon as possible.

Visit the following links for the latest information:

- Governor's Facebook: https://www.facebook.com/govlouguam
- GHS/OCD Website: https://ghs.guam.gov/
- GHS/OCD Facebook: https://www.facebook.com/GHSOCD/

For more information, contact the Joint Information Center at (671) 478-0208/09/10.