



Joint Information Center - JIC Recovery Release No. 59
June 21, 2023, 9:45 a.m. (ChST) JRR0621#59

Disaster Recovery Centers Updated Hours

Disaster Recovery Centers Updated Hours:

As a reminder, the Federal Emergency Management Agency (FEMA) Disaster Recovery Centers (DRC) updated their hours of operations. As of **Sunday, June 18, 2023**, DRC sites operate seven days a week with the following updated times:

- DRC 1 - Guam Community College: 7 a.m. - 6 p.m.
- DRC 2 - Dededo Sports Complex: 7 a.m. - 6 p.m.
- DRC 3 - C.L. Taitano Elementary School: 8 a.m. - 5 p.m.
- DRC 4 - Inalahan Community Center: 8 a.m. - 5 p.m.

FEMA Disaster Recovery Centers (DRCs) are accessible facilities and mobile offices you can visit to learn more about FEMA and other disaster assistance programs. The DRC will be open to assist island residents impacted by Typhoon Mawar with disaster relief programs.

A DRC may be able to help you:

- Apply for FEMA Assistance online
- Learn more about disaster assistance programs
- Learn the status of your FEMA application
- Understand any letters you get from FEMA
- Find housing and rental assistance information
- Get answers to questions or resolve problems
- Get referrals to agencies that may offer other assistance
- Learn about Small Business Administration (SBA) programs

Please have the following available when you arrive:

- Valid form of identification: Driver's license, Guam ID or Passport
- Proof of home address (i.e. utility bill, rental agreement, etc.)
- Condition of your damaged home
- Insurance information, if available
- Social Security card or number
- Best contact number
- Mailing address or email address

Guam homeowners and renters who were affected by Typhoon Mawar can also register with FEMA by calling 1-800-621-3362, visiting disasterassistance.gov or downloading the application on the FEMA App. For more information about registration, processing and FEMA's Individual Assistance Programs, visit fema.gov.

When you apply for assistance, have the following information ready:

- A current phone number
- Address at the time of the disaster and the address where you are now staying
- Social Security number
- List of damage and losses

- Banking information if you choose direct deposit
- If insured, the policy number or the agent and/or the company name

Survivors may be eligible to receive assistance for uninsured and underinsured damage and losses resulting from Typhoon Mawar. If you have homeowners, renters or flood insurance, you should file a claim as soon as possible. FEMA cannot duplicate benefits for losses covered by insurance. If your policy does not cover all your disaster expenses, you may be eligible for federal assistance.

To date, over 22K Guam residents have applied for disaster assistance.

Visit the following links for the latest information:

- Governor's Facebook: <https://www.facebook.com/govlougum>
- GHS/OCD Website: <https://ghs.guam.gov/>
- GHS/OCD Facebook: <https://www.facebook.com/GHSOCD/>

For more information, contact the Joint Information Center at (671) 478-0208/09/10.

-###-