



**Joint Information Center - JIC Recovery Release No. 4**  
**May 26, 2023, 2 p.m. (ChST) JRR0526#4**

**Operational Bank ATMs and Services; Price Gouging Prohibited**

**Operational Bank ATMs and Services:**

**Bank of Guam:** ATMs and online banking are currently unavailable. Merchant services are up and running. The use of debit and credit cards is encouraged when possible. Yigo Branch is open for cash-only withdrawals limited to \$250 per customer.

**First Hawaiian Bank:** Maite branch is open from 9 a.m. to 1 p.m. on Friday, May 26, 2023. Dededo and Tamuning branches remain closed. Customers can continue to access their accounts via FHB Online or the FHB Mobile App. Monitor updates at FHB.com. All branches will be closed on May 29, 2023, in observance of Memorial Day.

**Bank of Hawaii:** All branches are currently closed until further assessments are made. The following ATMs are online: Agana Shopping Center, Hagatna Branch Lobby, Payless Dededo, Outrigger Hotel, Hotel Nikko Guam, Onward Beach Hotel, Tsubaki Tower, Micronesia Mall North, Micronesia Mall East, AAFB Magellan Restaurant, and Harmon Branch.

**Bank Pacific**

The Hagåtña branch opens on Saturday, May 27, 2023, from 9 a.m. to 12 p.m.

**Coast360 Federal Credit Union:** The Coast360 Maite Member Center reopened Friday, May 26, 2023, at 10:00 a.m. Dededo and Tamuning Centers remain closed until further notice. Some ATMs, online banking and card services are currently offline until further notice. The following ATMs are online: Maite Member Center (walk-up and drive-up), Tamuning Member Center, Shell (Upper Tumon, Yigo), 76/Circle K (Dededo), Hafa Adai Mart (Yigo), Micronesia Mall (food court and Payless), and Agaña Shopping Center.

**Navy Federal Credit Union**

All branches are currently closed until further notice. The following ATMs are online: Landmark Center (Tamuning), United States Naval Hospital Guam, and Guam Main Navy Exchange.

**Price Gouging Prohibited:**

The Attorney General of Guam (AGO) reminds the public that during times of emergency Guam law requires the following from merchants and landlords:

- Price Gouging Prohibited: merchants & landlords cannot increase the price of goods in advance of a possible disaster (i.e. tropical storm/typhoon)
- Upon declaration of COR 2, all prices of wholesale and retail goods shall be frozen and shall be frozen until 72 hours after the declaration of COR 4 (5 GCA § 32201(c)(21)(E))
- Rent can be frozen up to 120 days after a disaster upon executive order of the governor

Penalties to violators shall include:

- 3 times the gross profits or 5 times the amount of overcharges, whichever is greater

The AGO trusts that the business community and all merchants will not take advantage of people in our time of need. The AGO is prepared to receive complaints. Complaints can be made by visiting the AGO website at [oagguam.org](http://oagguam.org), clicking on the “action message” on the home page, or by emailing [publicservice@oagguam.org](mailto:publicservice@oagguam.org).

Visit the following links for the latest advisory information:

- GHS/OCD Website: <https://ghs.guam.gov/>
- GHS/OCD Facebook: <https://www.facebook.com/GHSOCD/>
- JRM Facebook: <https://www.facebook.com/jrmguam>

The Joint Information Center (JIC) will continue to provide updates as they are made available. Contact the JIC at (671) 478-0208/09/10 for more information.

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