



Joint Information Center - JIC Recovery Release No. 45
June 11, 2023, 5:05 p.m. (ChST) JRR0611#45

**Avoid Sharing Unofficial Information;
GWA Update; New Hours for Disaster Debris Disposal Sites**

Avoid Sharing Unofficial Information:

The Joint Information Center is aware of an unofficial circulating message purporting that the Federal Emergency Management Agency (FEMA) is informing the community to hire private contractors to conduct assessments. That circulating message and guidance is false.

The community is reminded to avoid sharing unofficial information and messages further, to avoid confusion.

To clarify, FEMA always advises disaster survivors to **first contact their insurance company** and go through their established process for submitting a claim for damages. Then survivors should apply for federal disaster assistance at [disasterassistance.gov](https://www.disasterassistance.gov), by using the [FEMA mobile app](#), by calling **800-621-3362** (The Helpline is available 24 hours a day/ 7 days a week at no cost for Guam residents) or by stopping by a Disaster Recovery Center located at **Guam Community College, Dededo Sports Complex, C.L. Taitano Elementary School and Inalahan Community Center** (open seven days a week 7 a.m. to 7 p.m.).

Survivors may be eligible to receive assistance for **uninsured and underinsured damage** and losses resulting from Typhoon Mawar. If they have homeowners, renters or flood insurance, they should **file a claim as soon as possible** because FEMA cannot duplicate benefits for losses covered by insurance. If their policy does not cover all their disaster expenses, they may be eligible for federal assistance.

Federal assistance may include financial help with **temporary lodging and home repairs, as well as other disaster-related expenses**.

GWA Update:

The Guam Waterworks Authority (GWA) provides the Water System Status update as of 9 a.m.:

Northern:

- GWA northern water system is operating normally.
- 91 operable wells are online (76% of total wells).
- There are currently 47 wells on island power and 44 operating on gensets.
- GWA continues to operate all available wells to increase reservoir levels throughout the northern system and send more water to the Central System.

Central:

- Santa Rita and Agat have been restored.
- Service on Cross-island road area restored up to the Sumay area of Santa Rita.
- Talo'fo'fo main village has been restored.
- Piti, including the higher area of Nimitz Hill, Asan, and Hagatna, are fully restored.
- Until levels in Barrigada, Chaot, and Mangilao reservoir levels build, higher areas in Mangilao, Ordot, Chalan Pago will continue to experience intermittent service disruption during peak demand times.

Southern:

- GWA's southern water system continues to operate at reduced capacity at the Ugum Surface Water Treatment Plant.
- Water services are restored from Ipan to Umatac.

Ten (10) - 6,000 gallon Flexible Potable Water Tanks (FPWT):

North

- Dededo Mayor's Office, Dededo
- Mount Santa Rosa (near observatory), Yigo
- Astumbo Community Center, Dededo
- Yigo Gym, Yigo
- Yigo, Gill-Breeze Subdivision

Central

- St. Teresita Church, Mangilao
- Adacao Elementary School
- Shop 4 Less – stationed at the rear of the building on S. Biang St side, Maite

South

- Santa Rita/Apra Hts - Sinifa
- Agat, Santa Ana

The water tanks listed above are accessible 24 hours a day/7 days a week at this time. Once the tanks are depleted, they will be refilled and returned to service at locations still without water.

A precautionary boil water notice remains in place. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Residents island-wide, who have water service, are asked to limit use for cleaning, bathing, and cooking in order to conserve water to allow reservoir levels to increase.

For information, contact GWA's 24/7 phone line at (671) 646-4211 or go to www.facebook.com/guamwaterworksauthority.

Disaster Debris Disposal Sites Operational 9 A.M. - 6 P.M.:

Effective Monday, June 12, 2023, the three typhoon debris disposal sites located at the old transfer station in Dededo, the former Tiyan carnival grounds in Barrigada, and Ypao Point in Tamuning will be operational from **9 a.m. - 6 p.m., seven days a week.**

As a reminder, the community is urged for the following:

- The DYA Cottage Homes site on Vicente Castro Street in Talofofu is only open for GREEN WASTE.
- To ensure efficient flow at each typhoon debris disposal site, residents must **PRE-SORT AND SEGREGATE** waste prior to arrival at the typhoon debris disposal sites.
- Scavengers and scavenger hunting in the disposal site are strictly prohibited

Visit the following links for the latest information:

- Governor's Facebook: <https://www.facebook.com/govlougum>
- GHS/OCD Website: <https://ghs.guam.gov/>
- GHS/OCD Facebook: <https://www.facebook.com/GHSOCD/>

For more information, contact the Joint Information Center at (671) 478-0208/09/10.