

Joint Information Center - JIC Recovery Release No. 37 June 7, 2023, 1:25 p.m. (ChST) JRR0607#37

Additional Disaster Recovery Centers Open; Report Suspicious Activity to Local Authorities; No Burn Notice Remains in Effect

Additional Disaster Recovery Centers Open:

The Federal Emergency Management Agency (FEMA), along with other federal and local partners, have opened two additional DRCs today at the C.L. Taitano Elementary School and the Inalahan Mayor's Office/Community Center, with regular hours of operation beginning Thursday, June 8.

Regular hours of operations for all four DRCs will be seven days a week from 7 am –7 pm.

- Guam Community College (GCC), Building E
- Dededo Sports Complex
- C.L. Taitano Elementary School
- Inalahan Mayor's Office/Community Center

FEMA Disaster Recovery Centers (DRCs) are accessible facilities and mobile offices you can visit to learn more about FEMA and other disaster assistance programs. The DRC will be open to assist island residents impacted by Typhoon Mawar with disaster relief programs.

A DRC may be able to help you:

- Apply for FEMA Assistance online
- Learn more about disaster assistance programs
- Learn the status of your FEMA application
- Understand any letters you get from FEMA
- Find housing and rental assistance information
- Get answers to questions or resolve problems
- Get referrals to agencies that may offer other assistance
- Learn about Small Business Administration (SBA) programs

Please have the following available when you arrive:

- Valid form of identification: Driver's license, Guam ID or Passport
- Proof of home address (i.e. utility bill, rental agreement, etc.)
- Condition of your damaged home
- Insurance information, if available
- Social Security card or number
- Best contact number
- Mailing address or email address

Guam homeowners and renters who were affected by Typhoon Mawar can also register with FEMA by calling 1-800-621-3362, visiting disasterassistance.gov or downloading the application on the FEMA App. For more information about registration, processing and FEMA's Individual Assistance Programs, visit fema.gov.

When you apply for assistance, have the following information ready:

• A current phone number

- Address at the time of the disaster and the address where you are now staying
- Social Security number
- List of damage and losses
- Banking information if you choose direct deposit
- If insured, the policy number or the agent and/or the company name

Survivors may be eligible to receive assistance for uninsured and underinsured damage and losses resulting from Typhoon Mawar. If you have homeowners, renters or flood insurance, you should file a claim as soon as possible. FEMA cannot duplicate benefits for losses covered by insurance. If your policy does not cover all your disaster expenses, you may be eligible for federal assistance.

Disaster assistance may include financial help with temporary lodging and home repairs, as well as other disaster-related expenses.

To date, over 13K Guam residents have applied for disaster assistance.

Report Suspicious Activity to Local Authorities:

While official reports of this have not been made, the community is advised to be aware of potential con artists or criminals posing as disaster assistance in order to obtain money, steal personal information, or garner items. Be mindful that:

- Disaster assistance officials carry official photo ID badges;
- Disaster assistance officials never charge applicants for disaster assistance, inspections or help in filling out applications;
- Be wary of unexpected phone calls or visits from people claiming to be housing inspectors or claiming they work for FEMA if they do not reference your application number. Know that official FEMA representatives will have your FEMA application number to reference;
- Do not give out banking information to a person claiming to be a housing inspector.

The community is advised to report any suspicious activity or suspected fraud to local law enforcement or the Mariana Regional Fusion Center (MRFC) at (671) 475-0400 or via email at mrfc@ghs.guam.gov, following the Department of Homeland Security's campaign, "If You See Something, Say Something." Information that is provided to the MRFC will be recorded and properly disseminated to all pertinent authorities.

No Burn Notice Remains in Effect:

The Guam Fire Department (GFD) reminds the community to refrain from burning debris and/or trash. Low water supply throughout the island will challenge response to extinguishing fires. Be mindful of members within the community who have medical conditions in which the elements could have its effects. Due to these reasons, GFD is not issuing burning permits. Be advised it is illegal to burn without a permit and you may be issued a citation. Call the Guam Fire Department to report unauthorized burning.

Visit the following links for the latest information:

- Governor's Facebook: <u>https://www.facebook.com/govlouguam</u>
- GHS/OCD Website: <u>https://ghs.guam.gov/</u>
- GHS/OCD Facebook: <u>https://www.facebook.com/GHSOCD/</u>

For more information, contact the Joint Information Center at (671) 478-0208/09/10.