



**Joint Information Center - JIC Recovery Release No. 28**  
**June 2, 2023, 4 p.m. (ChST) JRR0602#28**

**Utilities Update; GSWA Update; GHURA Update**

**GPA Update:**

The Guam Power Authority (GPA) continues its restoration and post-typhoon recovery efforts. GPA reports that as of 1 p.m.:

- 41.5% of the System Load (Customer Demand) has been restored.
- 95.8% of GPA's Substation Energization has been restored.
- 77.8% of GPA's feeders/ circuits have been energized/restored.

GPA notes that feeders and circuits may be energized only if GPA's substations are energized and that system load will increase once feeders and circuits are energized.

Five (5) additional feeders/circuits were added to the island-wide system for a total of 49 feeders/circuits that are partially energized today. A total of 23 critical substations were energized of the 24 total major GPA substations. Umatac substation restoration is in process.

Current generation capacity is 111MW of capacity online supporting a 83MW load. Baseload unit Piti #8 to be online today (44MW).

Customers can contact GPA's 24-Hour Trouble Dispatch at 475-1472/3/4 or via direct message on GPA's Facebook page at [www.facebook.com/GuamPowerAuthority](https://www.facebook.com/GuamPowerAuthority).

**GWA Update:**

The Guam Waterworks Authority (GWA) provides this Water System Status update:

Northern:

- GWA northern water system is operating normally.
- 53% of operable wells are online.
- The areas south of the Anderson back gate now have water service.
- GWA continues to operate all available wells to increase reservoir levels throughout the northern system until reservoir levels can be increased.

Central:

- GWA resources and Navy-supplied sources continue to supply Santa Rita and Agat, except in the higher elevation areas of Umang and Santa Ana.
- Service on Cross-Island Road area up to Our Lady of Peace is restored.
- The Sinafa area and higher elevations of Santa Rita on Cross-Island Road remain without water.
- Talo'fo'fo main village has been restored but remains susceptible to outages as reservoir levels drop during high demand. Crews continue to monitor the system.
- Tumon, Tamuning, Chalan Pago, and Sinajana will continue to experience intermittent service disruption during peak demand times.
- Most of Mangilao remains without water service.

Southern:

- GWA's southern water system is being operated at reduced capacity due to damaged control equipment at the Ugum Surface Water Treatment Plant.
- Water services are restored from Ipan to Umatac, however, higher areas in Umatac have no water until operators can build up water levels in the 1-million-gallon Umatac Sub Reservoir.
- Residents in Yona in extreme high elevations are without water.
- Ten (10) - 6,000 gallon Flexible Potable Water Tanks (FPWT):
  - North**
    - Dededo Mayor's Office, Dededo
    - Yigo Gym, Yigo
    - Astumbo Fire Station (moved from Chalan Palauan)
    - Mount Santa Rosa, Yigo
    - Y-15 Well Site (across Upi Elementary), Yigo
  - Central**
    - Santa Teresita, Mangilao
    - Shop 4 Less parking lot, Maite
  - South**
    - Memorial Park entrance (moved from Humatak Mayor's Office), Humatak
    - Malesso' Pier
    - Malojloj Old Mayor's Office, Inalahan

Five (5) additional flex tanks deployments are pending additional containers/chassis. The water tanks listed above are accessible 24 hours a day/7 days a week at this time. Once the tanks are depleted, they will be refilled and returned to service at locations still without water. Residents island-wide who have water service are advised to conserve and limit use for cleaning, bathing, and cooking in order to conserve water to allow reservoir levels to increase.

A precautionary boil water notice remains in place. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice.

Residents island-wide, who have water service, are asked to limit use for cleaning, bathing, and cooking in order to conserve water to allow reservoir levels to increase.

For information, contact GWA's 24/7 phone line at (671) 646-4211 or go to [www.facebook.com/guamwaterworksauthority](https://www.facebook.com/guamwaterworksauthority).

### **GSWA Update:**

The Guam Solid Waste Authority (GSWA) continues trash collection services following Typhoon Mawar and is providing an update to customers and residents regarding delays in services.

GSWA asks for everyone's patience and understanding during this challenging time as dedicated staff continue to put their utmost effort to provide service to all residents in single-family homes and apartments with four units or less, including those who are not registered customers of GSWA, and are working diligently to address the increased waste volumes, blocked roads, and operational challenges. This significant increase in waste requires additional time and resources to ensure proper disposal.

GSWA is in the process of completing previously delayed routes, which is expected to be finished by the end of today, June 2, 2023. Furthermore, residents who are normally serviced on Thursday will be serviced on Saturday, June 3, 2023. GSWA requests everyone's cooperation in leaving their trash curbside if it has not yet

been collected. The GSWA team is working tirelessly to address all pending collections as quickly and efficiently as possible.

For further updates, please visit our website at [gswa.guam.gov](http://gswa.guam.gov) or contact customer service at 671-646-3111 or email [customerservice@gswa.guam.gov](mailto:customerservice@gswa.guam.gov).

**GHURA Update:**

The Guam Housing and Urban Renewal Authority (GHURA) has announced it will resume limited operations effective Monday, June 5, 2023.

Due to the instability of power, water, and connectivity at all GHURA offices, and ongoing repairs needed, please be advised of the following:

- **Payments to Section 8 Landlords:** These are being processed, however, they may be delayed due to challenges with computer systems and fund transfers within financial institutions. GHURA is doing its best to ensure that payments are received on or before Monday, June 5, 2023.
- **Appointments for Section 8 and Public Housing clients:** GHURA staff will be contacting all clients with appointments scheduled from May 22 to June 2, 2023, to reschedule appointments. Any documents requiring submission during those dates will be provided new submission dates.
- **Waiver of Late fees for all rent and mortgage payments:** Late fees will be waived for all rent and mortgage payments due for the month of June.
- **Lease terminations:** All lease terminations will be extended through June 30, 2023.

For more information, please visit [www.ghura.org](http://www.ghura.org).

Visit the following links for the latest advisory information:

- GHS/OCD Website: <https://ghs.guam.gov/>
- GHS/OCD Facebook: <https://www.facebook.com/GHSOCD/>
- JRM Facebook: <https://www.facebook.com/jrmguam>

For more information, contact the Joint Information Center at (671) 478-0208/09/10.

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