



**Joint Information Center - JIC Recovery Release No. 15**  
**May 28, 2023, 3:40 p.m. (ChST) JRR0527#15**

**Utilities Update**

**GPA Update:**

The Guam Power Authority (GPA) continues its restoration and post-typhoon recovery efforts. GPA reports that as of 1:00 p.m.:

- 16.2% of the System Load (Customer Demand) has been restored.
- 65.4% of GPA's Substation Energization has been restored.
- 27.0% of GPA's feeders/ circuits have been energized/restored.

GPA notes that feeders and circuits may be energized only if GPA's substation is energized and that system load will increase once feeders and circuits are energized.

Customers can contact GPA's 24-Hour Trouble Dispatch at 475-1472/3/4 or via direct message on GPA's Facebook page at [www.facebook.com/GuamPowerAuthority](http://www.facebook.com/GuamPowerAuthority).

**GWA Update:**

Water System Status for Guam Waterworks Authority (GWA):

Northern:

- GWA northern water system is operating normally but with limited capacity.
- Two wells were restored to island power overnight.
- GWA continues to operate all available wells to increase reservoir levels throughout the northern system.

Central:

- The Central system is operating, but with reduced transfer of water from northern wells still affecting service.
- Water service to Santa Rita and Nimitz Hill (except Turner Road area and higher elevations in Piti village) has been restored.
- Restoration of Agat is on-going.
- Service to Talofofu village and the Windward Hills area has been restored up to Our Lady of Peace.
- The Sinifa area along Cross-island Road remains without service.

Southern:

- GWA's southern water system is being operated at reduced capacity due to damaged control equipment at the Ugum Surface Water Treatment Plant.
- Restoration has occurred in Ipan, Malojloj and Inarajan however GWA crews are currently repairing a main break in Inarajan before restoration can continue to Malesso.
- Eight (8) - 6,000 gallon Flexible Potable Water Tanks (FPWT):
  - Mongmong-Toto-Maite Mayor's Office
  - Inalåhan Mayor's Office
  - Malesso' Pier

- Hågat Mayor's Office
- Santa Teresita, Mangilao
- Ordot-Chalan Pago Mayor's Office, Chalan Pago
- St. Joseph's Catholic Church, Inalåhan
- Dededo Mayor's Office, Dededo
- Two (2) more locations are being prepped and will be deployed to Chalan Palauan and the Sinifa area in Dededo later today.

At this time, the water tanks listed above are accessible 24 hours a day/7 days a week. Once the tanks are depleted, they will be refilled and returned to service at locations still without water. Residents island-wide who have water service are advised to conserve and limit use for cleaning, bathing, and cooking in order to conserve water to allow reservoir levels to increase.

As a precaution, water obtained from these designated locations must be boiled for at least three (3) minutes prior to consumption. A precautionary boil water notice remains in place due to possible bacterial contamination in the water that can occur when increased run-off enters a drinking water source following heavy rains.

#### Boil Water Notice Tips:

- DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.
- Bring all water to a boil, let it boil for three (3) minutes, and let it cool before using or use bottled water.
- Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice.
- Boiling kills bacteria and other organisms in the water.

For information, contact GWA's 24/7 phone line at (671) 646-4211 or go to [www.facebook.com/guamwaterworksauthority](http://www.facebook.com/guamwaterworksauthority).

Visit the following links for the latest advisory information:

- GHS/OCD Website: <https://ghs.guam.gov/>
- GHS/OCD Facebook: <https://www.facebook.com/GHSOCD/>
- JRM Facebook: <https://www.facebook.com/jrmguam>

For more information, contact the Joint Information Center at (671) 478-0208/09/10.

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