Note: The Joint Information Center has transitioned to Recovery Releases, identifiable by Release Number and Name

Joint Information Center - JIC Recovery Release No. 2
October 19, 2026, 12:30 p.m.. ChST

Some Public Health Services Unavailable; Early & Homebound Voting Resumes; Water Restoration Updates

DPHSS Operations Update
The Department of Public Health and Social Services (DPHSS) reports some facilities may operate with limited services or temporarily relocate due to power outages, water interruptions, facility damage, or unavailable computer systems. Assessments are ongoing.

As of this time, the following offices have been cleared and are open for public services:

- **Southern Region Community Health Center (SRCHC):** Remains open and operational following Typhoon Champi. Located at 162 Apman Drive, Inalåhan, the health center is open Monday through Friday, from 8:00 a.m. to 5:00 p.m. For assistance or inquiries, please call (671) 828-7511.
- **Bureau of Child Care Services (BCCS) and Bureau of Social Services Administration (BOSSA):** Both offices remain open for public services at the Terlaje Professional Building, 194 Hernan Cortez Avenue, Hagåtña. BCCS is located in Suite 208 and may be reached at (671) 969-72559. BOSSA is located in Suite 309 and may be reached at (671) 475-2672.

Suspended Services

- **Division of Environmental Health (DEH) Processing Center Section:** Closed until further notice due to Typhoon Champi. The temporary closure affects the processing of Health Certificates, Guam Controlled Substances Registrations, Sanitary Permit renewals, disinterment/reinternment requests, and Food Safety Health Certificate Training Courses. For questions or updates, please contact DEH at (671) 922-2530/31/32/33/35 or via email at dphss-deh@dphss.guam.gov.
- **Northern Region Community Health Center (NRCHC):** Closed until further notice due to Typhoon Champi. This closure also affects all DPHSS offices located within the facility, including the Dededo Women, Infants, and Children (WIC) Office, Bureau of Economic Security (BES) Office, and Division of Public Health (DPH) offices. All in-person services and scheduled appointments at these locations are temporarily suspended. Updates regarding the resumption of services will be provided as they become available.
- **Division of Homelessness Assistance and Poverty Prevention (DHAPP) Services Center:** Closed until further notice due to a power outage following Typhoon Champi. For more information, please contact DHAPP via email at dhapp@dphss.guam.gov.
- **Health Professional Licensing Office (HPLO):** Services are temporarily suspended for today, Monday, October 19, 2026, due to post-typhoon conditions. Updates regarding the resumption of services will be provided as they become available.

DPHSS reminds residents to check the latest official announcements before traveling, as office locations, operating hours, and available services may change during recovery. For the latest news and updates from DPHSS, follow @dphssguam on Instagram and @guamdphss on Facebook, or visit dphss.guam.gov.

Keeping Food Safe in Power Outages
The lack of power after a super typhoon disaster can spoil food and water, making it unsafe to consume.

The Division of Environmental Health of the Department of Public Health and Social Services recommends the following steps to keep your food and water safe:

- Throw out perishable food (i.e., meat, fish, eggs, milk, cut melons, cut tomatoes, cut leafy greens, sprouts, leftovers) in your refrigerator when the power has been off for four hours or more.
- Thawed frozen food that still contains ice crystals can be refrozen or cooked immediately.
- Throw out these foods and containers that may have had contact with flood or storm water:
    - Food with unusual odor, color, or texture
    - Cans or food containers that are bulging, open, or dented
    - Food not in waterproof containers or cans
    - Food canned at home
    - Food in cardboard containers (including juice, milk, and baby formula)
    - Food in a container with screw caps, snap lids, crimped caps, twist caps, flip tops, and snap-tops.
- Throw out the following items that may have had contact with flood or storm water:
    - Wooden cutting boards
    - Baby bottle nipples and pacifiers
- Clean and sanitize things that touch food in a four-step process:
    - Wash with soap and clean water.
    - Rinse with clean water.
    - Sanitize by immersing for 1 minute in a solution of 1 cup (8 ounces or 240 milliliters) of chlorine bleach in 5 gallons of clean water.
    - Allow to air dry.
- Remember, when in doubt, throw it out.

Early, Homebound Voting for General Election Resumes
The Guam Election Commission resumed both homebound voting and early voting for the General Election.

Residents seeking homebound voting can call 671-477-9791 to schedule an appointment. An application is required for the service, and GEC staff will assist with the process over the phone. GEC's early voting center at the Westin Resort Guam will be open until 6 p.m. today. Today is also the last day to register to vote in the General Election. Curbside voting and Expressvote machines are available for those who require accessibility services.

Please bring a validly issued identification to vote, and proof of citizenship to register. For more information, call 671-477-9791 or email vote@gec.guam.gov.

Water Restoration Updates
Water restoration efforts are under way as the Guam Waterworks Authority (GWA) and Guam Power Authority continue coordination to place production wells, booster pump stations, wastewater treatment plants and sewer pump stations back on the island-wide power system (IWPS). Water distribution and production crews are working 12-hour shifts to complete recovery efforts.

As of 10 a.m., an estimated 1.5% of all GWA customers – or approximately 653 of 43,724 customer accounts are experiencing no water pressure in parts of Assan-Maina, Cañåda Barrigada, Dededo, Humåtak, Inalåhan, Malesso', Mangilao and Yigo. Service pressure in Pago Bay and Yona has improved.

As of 6 a.m., nine additional wells were placed back online bringing the current total of operating wells to 87 – with 78 on generator and 9 on IWPS. Two additional booster pump stations were placed back online allowing GWA to operate 19 of 31 water booster pump stations. The Ugum Surface Water Treatment Plant and the Tumon Maui Well are both online and producing water for the distribution system.

As service pressure is restored, instances of low to no water pressure may occur as GWA performs system adjustments at wells, pump stations, and reservoirs in response to power loss, power fluctuations, refueling, or generator servicing. Reports of sewer overflows have been received and are actively being resolved.

Water Quality Testing in Progress
At 7 a.m., GWA Utility Compliance Laboratory technicians were joined by the Guam Environmental Protection Agency (GEPA) to conduct joint water sampling within the distribution system. There is no active precautionary boil water notice (PBWN) in effect at this time.

Results from sampling will be available within 24-48 hours and will be reported to the public. GWA will confer with GEPA and issue a BWN if repeat samples return positive results for E. coli, or issue a PBWN for residents who have had their water restored after having no water pressure for a sustained period of 48 hours or more.

Water Tankers Deployed
GWA is preparing water tankers and flextanks for deployment in areas experiencing low to no water pressure. As of 11:00 a.m., four water tankers have been staged:

- Barrigada: Jesus G. Cruz Street
- Mangilao: Santa Teresita Catholic Church
- Dededo: Chalan Palauan
- Malojloj: Malojloj reservoir

Additional tankers and flextanks will be staged in other parts of the island and official notification will be sent to the public. Residents are advised to bring their own containers to store and haul water.

Special Water Conservation Urged
GWA is seeking voluntary compliance from homes and business establishments across the island to practice water conservation. As GWA crews work to maintain reservoir levels and restore system pressure, the community is advised to conserve water, consume water for essential purposes only and refrain from washing vehicles and pressure washing activities. Special conservation measures are critically important to complete recovery efforts.

In accordance with 28 GAR §2103(i): Whenever, in the opinion of GWA and in the interest of the public, special conservation measures are advisable in order to forestall water shortage and a consequent emergency, GWA may restrict the use of water by any reasonable method of control.

GWA inspectors will be visiting homes and businesses to seek voluntary compliance with special water conservation measures until all zones in the distribution system have been fully pressurized. Conservation measures will be lifted once the distribution system is stable.

The community may contact GWA dispatch to report water outages and wastewater emergencies by calling 671-646-4211 or by emailing dispatch@guamwaterworks.org.

GDOE Schools
Assessments of school campuses for storm damage, including power and water services, are underway. The department will share updates on the status of each school as assessments are completed. Parent-teacher conferences (PTCs) are cancelled for middle schools and high schools tomorrow and Wednesday have been cancelled. Live updates can be found on GDOE's Instagram page: https://www.instagram.com/guamdoe/?hl=en

988 Suicide & Crisis Lifeline
The Guam Behavioral Health and Wellness Center (GBHWC) Suicide & Crisis Lifeline remains operational 24/7. The community may call or text 988 or chat online at 988lifeline.org.

JIC WhatsApp Channel
Follow the official JIC WhatsApp Channel for verified emergency updates, public advisories, COR announcements, weather warnings, and government service updates. Turn on notifications to receive the latest information. JIC WhatsApp Channel: https://whatsapp.com/channel/0029Vb8hjLbLY6d6Niqfm52k

JIC Hotline: (671) 478-0210, (671) 478-0208, (671) 478-0209
NWS: https://www.weather.gov/gum/ | GHS/OCD: https://ghs.guam.gov/ | https://www.facebook.com/GHSOCD/ JRM Facebook: https://www.facebook.com/jrmguam

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